Topaz Signature Pad Installation Instructions
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Getting Started

The SigPlus electronic signature software allows for versatile signature-capture operation with Windows operating systems 95 and greater. These instructions were written and tested with sigplus.exe version 3.95 and sigsockinstall.exe version 3.97.

**DO NOT** connect the device until the software is installed. To connect the device, simply insert the USB plug into the USB port specified during the installation. The device is hot-pluggable and may be connected and removed without restarting the host computer. When connected properly, the LCD screen will briefly display a “waterfall” of pixels to verify that it is operable.

USB connectivity is the only supported connection type and SigLite LCD 1X5 (T-L460) is the only supported tablet device model recognized by ADL Optimum Series software.
Installation – On Client PC

1. Open the folder in which sigplus.exe is located. Usually this is D:\adl3\ in an MS SQL environment or D:\adl2\ in an Oracle environment, where D is the root drive where ADL applications are installed.

2. Start the installation program by double clicking sigplus.exe. The Welcome screen is displayed.

3. Close any open Windows programs and click the Next button.
4. Read the information displayed in the **Read Me File** window. Click the **Next** button when finished.

5. Use the **Browse** button in the **Choose Destination Location** window to specify a folder where the Topaz software will be installed. Click the **Next** button when finished.
6. In the **SigPlus Install** window, select the radio button applicable to the operating system you are using. Click the **OK** button when finished.

7. In the **Choose the Tablet** window, select the **SigLite LCD 1X5 (T-L460)** radio button. SigLite LCD 1X5 (T-L460) is the only supported tablet device model recognized by ADL Optimum Series software. Click the **OK** button when finished.
8. In the **Set the Connection Type** window, select the **HSB (USB type)** radio button. USB connectivity is the only supported connection type recognized by ADL Optimum Series software. Click the **OK** button when finished.

9. The **HSB Tablet Message** displays and serves as a reminder that you must unplug the tablet device. Unplug the device if it is plugged in and click **OK**.
10. Read the **License Agreement**. You must agree to the terms in order to install the software. Click **Agree** after reading the agreement.

11. The progress of the installation is displayed in the **Installing** window. The window closes automatically after all files have been copied.
12. As an option, you can choose to have the installation place a shortcut on the desktop to the DemoOcx.exe. Click the radio button of your choice and then click **OK**.

![Demo Ocx.exe](image)

13. A confirmation message indicating the directory where the installation notes and setup documentation can be found is displayed. Click **OK**.

![SigPlus Documentation Directory](image)

**Installation notes and setup documentation can now be found in the following directory:**

C:\Windows\SigPlus\DOCS
14. Topaz advertisement information displays. Click **OK**.

15. The **HSB Support** dialog displays and serves as a reminder that when the installation finishes and you plug in your device, the drivers will automatically load. Click **OK**.
16. Confirmation that the Topaz e-Signature SigPlus software was successfully installed is displayed in the Installation Complete window. Click the Finish button to exit the installation.
Installation - Using Terminal Server or Citrix

The SigSock system allows a Topaz HID USB ("HSB") signature pad to be used in a thin client environment (Terminal Server 2003 RDP session or Citrix session) by utilizing a socket to pass the data from the client machine to the waiting SigPlus-based application on the server. This SigSock version requires that the client machine is a Windows fat client (running a full version of Windows such as 2000, XP, or equivalent). Thin client terminals (such as Wyse terminals) running XPe or "thin" operating systems are not covered in the document and version of SigSock. In order for the SigSock system to function, you must be using the SigPlus.ocx version 3.89 or greater.

In general terms, the following steps will need to take place to ensure successful implementation.

- Install the latest version of SigPlus for SigSock to the server.
- Copy the SigPlus.ini file from the server to each user's local Windows directories. (Check that TabletType=7 is set, and that the TabletPortPath parameter matches the clientname used in the call to the SigSock.exe)
- Copy the SigSock.exe to the client, ensuring that it is called with the proper parameters before running the SigPlus application on the client.

Specifically, do the following:

1. Open the folder in which sigsockinstall.exe is located. Usually this is D:\adl3\ in an MS SQL environment or D:\adl2\ in an Oracle environment, where D is the root drive where ADL applications are installed.
2. Start the installation program by double clicking sigsockinstall.exe.
3. Close any open Windows programs and click the **Next** button.
4. Read the information displayed in the **Read Me File** window. Click the **Next** button when finished.

5. Use the **Browse** button in the **Choose Destination Location** window to specify a folder where the Topaz SigSock software will be installed. Click the **Next** button when finished.
This SigPlus Installation version is specifically geared to install the required files to allow for the use of Topaz HID USB ("H-SB") signature pads in thin client environments, using "fat client" Windows terminals. For full details on the steps to using the SigSock system, please refer to the SigSock.pdf file, located in your C:\Windows\SigPlus\Tools\SigSock folder after installation is complete.

Please indicate the operating system you are using.

- Windows 98\ME\2000\XP\2003
- Windows NT
- Windows 95
Choose the Tablet

Please choose your tablet.

If you are not sure, match the model number on the back of your tablet with a model number below.

- SignatureGem 1x5 (T-S261)
- SignatureGem 4x5 (T-S751)
- SignatureGem LCD 1x5 (T-L462)
- SignatureGem LCD 4x3 (T-L755)
- ClipGem (T-C912 or T-C912-19200)
- ClipGem LGL (T-C918)
- SigLite LCD 4x3 (T-L750)
- LCD 4x5 (T-L760 or T-L766)
- SigLite 1x5 (T-S460)
- SigLite LCD 1x5 (T-L460)

[ ] OK
[ ] Cancel

License Agreement

License Agreement and Limited Warranty

IMPORTANT: Please read this document before continuing the software load procedure. By loading the software enclosed with this agreement, you are indicating acceptance of the terms of this legal agreement between you (herein called Licensee) and Topaz Systems, Inc. (herein called Topaz). If you do not agree to the terms of this agreement, do not load the enclosed software and promptly return the product.

1. Limited use License: Topaz and its suppliers (if any) grant you the right to use the software for use with Topaz Gem-Series tablets only. The software is owned for distribution exclusively by Topaz and is
Installation notes and setup documentation can now be found in the following directory:
C:\Windows\SigPlus\DOCS

For complete e-signature capability in MS Word and Excel, or for Adobe Acrobat, see the Application Plug-Ins section.

For converting signatures into image files (such as .bmp, .jpg, .tif, and others) download the SigTool Imager.

For developers, there are coding examples for using our ActiveX controls in Visual Basic, Visual C++, Java, and more. WebSign has Internet examples, and the SigSample.nsf (using the Topaz SigSign.ocx) is excellent for developing in Lotus Notes or Domino.

Note: SigPlus software, tools and applications can be distributed without registration. They are licensed for use with any Topaz signature capture tablet.
Topaz SigSock SigPlus 3.97 has been successfully installed.

Press the Finish button to exit this installation.
What files are installed by SigSock, and where are they located?
You must start by installing the SigSock system to the server from this location: http://www.topazsystems.com/Software/sigsockinstall.exe. This installs Topaz’s standard SigPlus ActiveX SDK (version 3.89), along with a specialized SigPlus.ini file, and SigSock.exe client, which must run on the client machine. During install, please make sure to choose the signature pad model you will be using from the list. When finished, you will find the SigSock.exe file in the WIN\SigPlus\Tools\SigSock folder on the server. This SigSock.exe file must be copied over to each local client machine that is to use the Topaz HSB signature pad.

Next, copy the WIN\SigPlus.ini file to each signature pad user’s profile Windows directory on the server. The location of the user profile Windows folder is as follows: Documents and Settings\%login_name\%Windows

Without this file in the appropriate location, the signature pad parameters will not be available to the user when they log in, and SigSock (nor the signature application) will work.

How do I use the SigSock.exe?
SigSock.exe must be run on the client machine before the signature pad can be utilized in a server-based signature application. Copy SigSock.exe to whatever location on the client you prefer; it does not matter, as long as you can run SigSock.exe with command line parameters.
SigSock must be called and provided with several command line arguments in order to function properly, named and defined as follows:
hostname
clientname
tablettype
hostname:
The FQDN (fully-qualified domain name) of the server, as in myhost.example.com
clientname:
This name can be set as you prefer. It must, however, match the TabletPortPath parameter in the SigPlus.ini file (see “How is the SigPlus.ini file to be configured” below). By default, the sigsockinstall.exe sets this value as:
TabletPortPath=test
So, you may pass “test” as the clientname, but ultimately you will want to change this value in the user’s specific INI file, and be sure to pass it here as the second argument in your call tablettype:
Always pass a value of 6 in the argument (as 6 is used to specify the Topaz “HSB” pad)

An example call to run SigSock.exe might be something like this:
```
SigSock.exe myhost.example.com test 6
```
Be sure to call and run SigSock.exe with the proper parameters before attempting to run and use the signature application on the server.

How is the SigPlus.ini file to be configured?
Once sigsockinstall.exe has been installed to the server, you can find the appropriate SigPlus.ini file in the server’s WIN directory. As mentioned previously, the SigPlus.ini file must be copied to each user’s local Windows folder, in the following location:
```
Documents and Settings\%login_name%\Windows
```

There are two parameters that you need to make sure are set in order to use SigSock.exe

TableType
TabletPortPath

Simply make sure that the TabletType=7. The value of 7 tells SigPlus to expect data to come in from the SigSock.exe running on the client computer.

TabletPortPath can be set to whatever value you prefer; however, you must make sure that whatever is set in TabletPortPath is also used as the second argument (clientname) in the call when running the SigSock.exe (see “How do I use the SigSock.exe” section above). The clientname parameter and the TabletPortPath values must match.

By default, SigPlus.ini is installed with the TabletPortPath=test

All other values should be set up for the particular signature pad model used in the capture process (such as TabletModel, etc.). In general, you should not need to change any parameter in the SigPlus.ini file except for the TabletPortPath parameter.

When testing using the demoexe the firewall blocked access, choose to allow access
Windows Firewall has blocked some features of SigPlus OCX Demo App on all public, private and domain networks.

- **Name:** SigPlus OCX Demo App
- **Publisher:** DSSoft.com
- **Path:** C:\windows\sigplus\democx.exe

Allow SigPlus OCX Demo App to communicate on these networks:
- [ ] Domain networks, such as a workplace network
- [ ] Private networks, such as my home or work network
- [ ] Public networks, such as those in airports and coffee shops (not recommended because these networks often have little or no security)

What are the risks of allowing a program through a firewall?

[Allow access] [Cancel]